compel®

February 2019 List Pricing

Accessories

Accessories

MODEL	STANDARD FEATURES	OPTIONS & DIMENSIONS	SKU	PRICE
MONITOR ARMS	360° Rotation Supports up to 18 lbs. each VESA Quick Release Mount Wire Management Slots Silver Finish Includes both Grommet & Clamp Mount	Single Arm Dual Arm	MA201SINGLE MA201DUAL	299 525
CLAMP-ON POWER	2 USB ports 2 Standard Outlets White with Black Cord	Standard	CLAMPPOWERSTRIP	165
SLIDE-ON SCREEN	Lightweight and Durable Fits Standard Work Surfaces Grade 1 or Grade 2 Fabric Options	24 W x 12 H	ZSLDONDIVSC	246
INTEGRATED HAT CHANNEL	Telescoping 48" - 72" Use on Surfaces 60" and Above Black Metal	Standard	HATCHANNEL52	104
FRAMELESS CLAMP ON SCREEN	18" Tall Use on single sided surfaces	21" W x 18" H 29" W x 18" H 37" W x 18" H 45" W x 18" H 53" W x 18" H 61" W x 18" H 68" W x 18" H Left Clamp Mount Right Clamp Mount Transverse Clamp Mount	ACRYLICSCR1821 ACRYLICSCR1829 ACRYLICSCR1837 ACRYLICSCR1845 ACRYLICSCR1853 ACRYLICSCR1861 ACRYLICSCR1868 CLMPRTMT CLMPLTMT CLMPTRMT	200 251 295 307 324 633 673 20 20 24
ACRYLIC MODESTY PANEL	1/4" Frosted Acrylic Mounting Hooks	43" 55" 67"	PACRMOD48 PACRMOD60 PACRMOD72	237 473 555
MESH MODESTY PANEL	Lightweight & Durable Convenient Storage Pouch Black or Silver Mesh	44" 56" 68"	MP44BLACK/SILVER MP56BLACK/SILVER MP68BLACK/SILVER	40 40 40

General Information

CONTACT INFORMATION

Compel Office Furniture, 7540 Roosevelt Road, Forest Park, IL 60130

To order literature, check order status and lead times, please email or phone: customercare@compeloffice.com | 773-253-4758

ORDERING PROCEDURES

To ensure prompt delivery, all purchase orders MUST INCLUDE:

- Purchase Order Number
- · Billing Address
- "Ship To" Information to include contact name & phone number
- Special Shipping Instructions (requested ship or delivery dates, ship complete or split shipments, and tags if applicable
- · Correct model numbers
- Net Pricing including any applicable shipping charges

Compel Office Furniture does not accept orders verbally. All orders need to be emailed to: customercare@compeloffice.com

ORDER CONFIRMATION

All complete orders will be acknowledged via email with ship dates upon entry of a credit approved order into our system. The acknowledgement is the final agreement between Compel Office Furniture and the customer, replacing all previous communications regarding the order.

NOTE: Please review all acknowledgements carefully and advise Compel Office Furniture of any discrepancies immediately.

CHANGES AND CANCELLATIONS

Changes and/or cancellations to orders are permitted so long as Compel Office Furniture is notified 48 hours PRIOR to scheduled/requested ship date.

TERMS AND PRICING

- Prices are list prices for shipment within the continental United States.
- Prices are subject to change without prior notice.
- Product will be billed at prices prevailing at time of placing order.
- Distribution of this price list does not itself constitute an offer to sell.
- Orders can be received only from authorized Compel Office Furniture Dealers.

PRODUCT DESIGN

Compel Office Furniture reserves the right to make changes in design, specifications and construction as well as to discontinue products without prior notice. Dimensions referenced in this book are nominal.

SHIPPING/FREIGHT

Products are priced and will be delivered based on established freight policies determined by region. Compel Office Furniture reserves the right to select the most appropriate shipping terms.

DELIVERY HOURS

Freight pricing is based on standard delivery during regular business hours (typically 8am-3pm) Monday through Friday.

SPECIAL DELIVERY SERVICES

Any charges incurred from failure to receive a shipment, rerouting while in transit, or carrier storage charges are not included in prices shown and will be billed to the "sold to" account number on the order. Detention charges may be incurred for untimely off-loading of product.

Any order requiring Special Delivery Services will incur additional charges.

All such requirements MUST be noted on the purchase order. These are services that are not included in our freight program or require the usage of specialized carriers. Examples of such Special Delivery services include:

Call Before Delivery Appointment

Minimum \$50 charge

Lift Gate

Minimum \$100 charge

Inside Delivery

Minimum \$50 charge; please request quote at time of order placement

Non-Standard Delivery Time (before 7am or after 5pm) Contact Customer Care for charges and availability

Weekend Delivery (Friday after 5pm until 7am Monday morning)

Contact Customer Care for charges and availability

Residential Delivery

Customer Care may assist you in determining special delivery requirements as well as any additional charges that may apply

Please contact Customer Care if you are unsure if your order requires one or more of the above services.

General Information

CARRIER SELECTION

Compel Office Furniture reserves the right to select the most appropriate mode of shipment. Compel Office Furniture relinquishes all responsibility for the goods shipped upon a concise receipt from the carrier. Customer bears the risk of loss or damage during shipment.

LOSS, DAMAGE OR DELAY

Compel Office Furniture shall not be liable for loss, damage, detention or delay resulting from causes beyond its reasonable control, including but not limited to, fire, strike, weather, wreck or delay in transportation. In the event of delay due to any such cause, the delivery date will be postponed by such length of time as may be reasonably necessary to compensate for the delay.

CLAIM PROCESS FOR PRODUCT DAMAGE/SHORTAGE/CARRIER DELAY

All Compel Office Furniture products are carefully inspected and properly cartoned prior to shipment. All shipments are delivered to the transportation company in good condition. If you receive a shipment that has damage, product shortage or delivery has been delayed by the transportation carrier, **the following steps MUST be taken:**

- I. Before signing for product, **make notation** of all visible damage, shortages, and/or time of truck arrival on the freight bill (Bill of Lading).
- 2. Contact Compel Customer Care within 15 calendar days of receipt of product to report issue. We will advise whether a freight claim will need to be filed based on the mode of transportation. Claims must be filed by dealer on Redistribution/LTL carrier shipments. Claim will be disputed if product is moved from original consignee location.
- 3. If claim must be filed, carrier must be contacted within 15 calendar days of receipt of product. Retain all shipping cartons for inspection by carrier agent.

NOTE: For Concealed Damage claims, please follow steps 2 and 3

CLAIM PROCESS FOR WARRANTY ISSUES

If a warranty issue is discovered, contact Customer Care immediately. To file the warranty claim, the following information is required:

- Item Code/P.O. number is mandatory; this can be found on the tag underneath the seat
- Dealer Purchase Order number or Compel Sales Order/Acknowledgement number
- Detailed description of issue with photos to support claim

Customer Care must preapprove all resolutions such as replacement units, service parts, labor and repair charges. We reserve the right to resolve the issue in the most cost effective manner. All approved resolutions will be assigned an authorization number with must be included on all replacement orders or invoices for reimbursement. Any unauthorized charges will not be the responsibility of Compel Office Furniture.

FINISH WARRANTY

Minor variations in finish color may occur due to the unique texture and grain of wood. These issues are not warranty defects and will not be the responsibility of Compel Office Furniture.

PRODUCT RETURNS

We discourage product returns due to the likelihood of damage during the return transportation. In the event a product return is necessary, we will make every attempt to help keep the product in the field. Please contact Customer Care for assistance.

If attempts to keep the product in the field are unsuccessful, Compel Office Furniture will allow returns on stocking items only with the following stipulations:

- 25% Restocking Fee
- Freight Charge prepaid by the dealer
- Product NEVER removed from the original carton/packaging
- Product must be returned within 30 days of RMA issue date
- All returns are subject to inspection prior to credit being issued; credit will not be issued if product is returned damaged

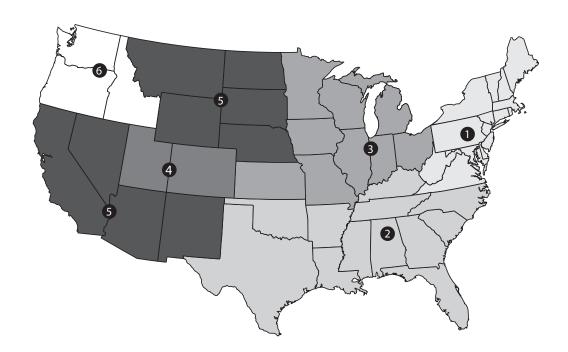
Freight damage, signs of usage, removal from original carton, or missing parts will result in no credit being issued. All returns require written authorization; any unauthorized return will not receive credit. Compel Office Furniture will not be responsible for resolving damage claims on returned product.

PRODUCT MODIFICATION

Any modifications made to product in the field or throughout the course of ownership will render the warranty null and void.

PRICE ADJUSTMENT POLICY

Products are subject to discontinuation and price adjustments at any time. Price adjustments, both increases, and decreases are not retroactive.



ZONE 1 - NORTHEAST

NY, NJ, MA, RI, CT, ME, NH, VT, PA, MD, DE, WV, IA, DC

Monday - Designated Pool Truck Day: Free freight at \$500 NET

Any Other Day: Free freight at \$1,000 NET; if under that amount, then flat \$75

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

ZONE 2 - SOUTHEAST

NC, SC, GA, FL, KY, TN, AL, MS, AR, LA, OK, TX

Friday - Designated Pool Truck Day: Free freight at \$500 NET

Any Other Day: Free freight at \$1,250 NET; if under that amount, then flat \$150

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

ZONE 3 - MIDWEST

OH, MI, IN, IL, WI, IA, MN, MO, KS

Tuesday - Designated Pool Truck Day: Free freight at \$500 NFT

Any Other Day: Free freight at \$1,000 NET; if under that amount, then flat \$150

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

ZONE 4 - COLORADO/UTAH

CO. UT

Wednesday - Designated Pool Truck Day: Free freight at \$500 NET

Any Other Day: Free freight at \$1,250 NET; if under that amount, then flat \$100

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

ZONE 5 - WEST

NM, AZ, NV, CA, WY, MT, NE, ND, SD

Wednesday - Designated Pool Truck Day: Free freight at \$500 NET

Any Other Day: Free freight at \$2,000 NET; if under that amount, then flat \$200

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

ZONE 6 - NORTHWEST

OR, WA, ID

Thursday - Designated Pool Truck Day: Free freight at \$500 NFT

Any Other Day: Free freight at \$1,500 NET; if under that amount, then flat \$150

Chairs: \$20 per chair if under free freight minimum (task or conference; excluding lounge seating); Free freight on 11+ chairs

NOTE: The above freight terms are valid when shipping into that specific territory; if shipping outside of your territory, the freight terms for that zone apply. Any freight damage, short shipments, concealed damage, etc., MUST be reported to Compel Customer Care within 15 days of receiving.

